

# YOUNGEVITY®

## PRODUCT RETURN & REFUND POLICY

If you are not 100% satisfied with your purchase, simply return it to us within 30 days of purchase and Youngevity International will issue you a refund. Items must be returned in their original packaging (opened or non-opened). Jewelry must be returned unworn. In-store credits will be applied to your account up to 90 days from the date of purchase. Please note that food and perishable items including, GO Foods, Beyond Organic, Heritage Makers, and Healthy Chocolate products, are non-refundable. Additionally, AutoShip orders are subject to a 20% restocking fee that will be deducted from the refunded amount. Youngevity International does not refund shipping and handling fees. Distributors/Preferred Customers may return merchandise by completing the following process:

1. **Call Youngevity at 1-800-982-3189 Monday through Friday, 7am to 5pm (PST)**
2. **You will receive appropriate return instructions from a Youngevity Agent**
3. **Ship products via carrier of choice to:**  
Attn: Returns, Youngevity International  
2400 Boswell Road, Chula Vista, CA 91914

For a faster return, fill out the form at the bottom of this page. If you would like more information on Youngevity Returns, please feel free to review the entire policy at: [www.youngevity.com](http://www.youngevity.com).

### REFUND POLICY IS AS FOLLOWS:

Once it is received and inspected (usually within 72 hours of receipt) your refund will be processed and automatically applied to your credit card or original method of payment within 2 business days. Please note that depending on your credit card company, it may take an additional 2-10 business days after your credit is applied, for it to post to your account.

## RETURN MERCHANDISE AUTHORIZATION FORM

Please include this bottom portion of the form with your return.

### ACTION DESIRED (CHECK BOX):

- Damaged merchandise**
- Exchanging for other products**
- Incorrect products received**
- Returning products for a refund**
- Unsatisfied with product**
- Changed mind and wants refund**
- Allergic reaction**  
(Please describe on the right)
- Already have product in stock**

### Reason for the Return:

\_\_\_\_\_  
\_\_\_\_\_

### Detail Actions on how to process your return:

\_\_\_\_\_  
\_\_\_\_\_

Mandatory ID #: \_\_\_\_\_

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_